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2025 RECRUITMENT

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**AQUA GUIDES (LIFEGUARDING)**

After successfully completing your Open Water Lifeguard qualification on the 8th-11th April (you must be able to make these dates unless already qualified), you will undergo an induction training period before the Aqua Park where you will become competent setting up and getting around the Aqua Park, performing rescues and evacuations, learning our operational procedures and risk assessment and delivering a clear and effective safety briefing. All Aqua Guides must be able to attend our Aqua Guide induction on the 19th, 20th, 26th and 27th of April and will need to attend a 1-3 hour training session at least bi-weekly from May – usually on a Sunday afternoon after the last Aqua Park session.

Once the Aqua Park opens you will be responsible for setting up the park each day (inflating, cleaning etc) before sessions start where Aqua Guides take it in turns to deliver a 5-minute safety briefing before each session. Once on the park you are there to ensure all customers enjoy themselves in safety – this includes monitoring and managing behaviours, performing headcounts, delivering first aid responses, and ensuring park rules are followed. In addition, long season lifeguards will be trained and have shifts as Aqua Park Attendants – approximately once a week shifts, which includes looking after and allocating customer kit and cleaning of facilities.

This role could be added to that of a Target Sports Instructor – let us know when you apply if this is of interest to you!

**Hours of work:**

Guaranteed minimum of 12 hours per week. Current rota averaging around 30 hours per week overall (long season)

**Contract lengths:**

April – September and July-August available. Potential of October work assisting with de-rig.

**Days of work:**

Varied, will include both weekend days during term time, and at least one weekend day during school holidays.

**TARGET SPORTS INSTRUCTOR**

As a Target Sports Instructor you will deliver a safe and fun experience for our Archery and Axe Throwing guests. Each session starts by welcoming the group and delivering a safety brief and demonstration before customers can try themselves – after this you will be dynamic with the session, which could include some technique assistance and games. Groups are often very mixed and so each session can be quite different. There will be daily set-up and pack down tasks before and this role may also involve some maintenance including repairing and building targets and bow/arrow repair.

This role may be able to mix with the role of an Aqua Guide – let us know when you apply if this is of interest to you!

**Hours of work:**

Guaranteed minimum of 12 hours per week.

**Contract lengths:**

End of March –August available. Potential of work through September and October.

**Days of work:**

Varied, will include both weekend days during term time, and at least one weekend day during school holidays.



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## 2025 RECRUITMENT

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### AQUA PARK ATTENDANTS

You will contribute to the smooth running of the Aqua Park, centring on customer kit, after seeing the Aqua Park stamp you will hand out correctly fitting wetsuits, buoyancy aids and rash vests to Aqua Park Customers in good time so that customers are ready in time for their safety briefing. You may also be asked to learn the safety briefing in order to deliver it to small groups of late-running customers. You will then assist customers in hanging their wetsuits back up and clean these before putting them back into rotation.

In addition to this, attendants are pivotal to keeping our facilities clean, daily tasks include: cleaning changing rooms and toilets/showers, litter picking the site and car park, emptying bins and ensuring the wetsuit store is clean and tidy.

**Hours of work:**

Guaranteed minimum of 12 hours per week. Current rota averaging around 27 hours per week overall (long season).

**Contract lengths:**

May – September and July-August available. Potential of work through October assisting with de-rig.

**Days of work:**

Varied, will include both weekend days during term time, and at least one weekend day during school holidays.

### FRONT OF HOUSE TEAM

As the front line you will greet customers and make them feel welcome. Learning about our activities and other amenities on site to be able to advise customers in a helpful manner. Selling tickets at the till and checking in customers for the Aqua Park, Football Golf and Target Sports, ensuring all health and safety agreements are signed and that participants meet the age and height requirements of activities. Selling our range of products from Aqua Socks to refreshments and serving hot beverages using our push button machine. Communicating with the rest of the team when needed to ensure all activities run smoothly. Other responsibilities include daily opening and closing tasks such as cleaning toilets, emptying bins, cleaning coffee machine & prep surfaces, restocking Aqua Socks and shop stock.

**Hours of work:**

Guaranteed minimum of 12 hours per week. Current rota averaging around 27 hours per week through the season (long season).

**Contract lengths:**

May – September and July-August available.

**Days of work:**

Varied, will include both weekend days during term time, and at least one weekend day during school holidays.

### FRONT OF SUPERVISOR

In addition to working as a front of house team member, you will oversee the smooth running of the Front of House operation and will be the main team member for the season. Additional responsibilities include ordering shop stock, ensuring start/end of day tasks are completed, answering customer emails and phone calls, being a mentor to other team members helping them with on-the-job training. In addition to this you will lead the initial response to customers in circumstances where activities need to be cancelled – managing back end booking moves, cancellations and refunds.

**Hours of work:**

Guaranteed minimum of 30 hours per week. Current rota averaging between 30-40 hours per week through the season.

**Contract lengths:** April – October.

**Days of work:**

Varied, will include both weekend days during term time, and at least one weekend day during school holidays.