

Job Title: Assistant Housekeeping Manager

About the Role

We are seeking a motivated and detail-oriented **Assistant Housekeeping Manager** to support the day-to-day operations of our housekeeping department. This role is key to maintaining high standards of cleanliness, presentation, and guest satisfaction while supporting and motivating the housekeeping team.

Key Responsibilities

- Assist the Housekeeping Manager in overseeing daily housekeeping operations
- Supervise and support housekeeping staff
- Ensure units and public areas meet cleanliness and quality standards
- Conduct inspections and follow up on corrective actions
- Monitor stock levels and assist with ordering supplies
- Ensure health & safety, hygiene, and company policies are followed
- Handle guest requests and complaints professionally and efficiently
- Step in to lead the department in the absence of the Housekeeping Manager

Skills & Experience

- Previous experience, ideally in a supervisory role
- Strong attention to detail and organisational skills
- Ability to lead, motivate, and support a team
- Good communication and interpersonal skills
- Ability to work under pressure in a fast-paced environment
- Flexibility to work weekends and holidays as required
- Driving license essential

Employee discounts & Benefits

- Generous pay of £14.20 per hour
- 30% discount at The Cow
- Free Farm Park pass for you and immediate family
- Free Aqua park entry for employee, discounted rates for friends

Please note that this job description is not exhaustive and additional duties may be assigned as needed.

Own transport essential due to remote location.

Please email your CV and a cover letter to: joanna@tapnellfarm.com