

Job Advert

Aquapark Duty Manager

27th April – 31st August 2026 (Fixed Term) | Live-in accommodation included if required

Ever fancied calling *jumping into a lake* part of your working day?

We're on the lookout for an enthusiastic, confident, and hands-on **Aquapark Duty Manager** to help lead our high-energy aqua park operation over the summer season. This is a varied, active role for someone who thrives outdoors, leads from the front, and keeps calm when things get busy.

If you're a natural leader, love working with people, and enjoy a role where no two days are the same — this might be your perfect summer job.

The details

- **Fixed Term:** 27th April – 31st August 2026 (inclusive)
- **Hours:**
 - Average **40 hours per week**
 - Typically **5 days out of 7**
 - School holidays may require **up to 6 days per week**
 - Some quieter term weeks may be **4 days per week**
- **Pay Rate:**
 - £14.42 per hour basic rate
 - £15.85 per hour including 12.07% rolled-up holiday pay
 - Holiday entitlement is paid monthly at 12.07% in addition to the basic hourly rate.
- **Accommodation:**
 - Accommodation is provided with this role if required.

The role: Aquapark Duty Manager

Reporting to the **Head of Day Tourism** you will take overall responsibility for the day-to-day running of the Aqua Park, ensuring safe, smooth, and enjoyable operations for guests and staff alike.

This is a senior seasonal role with real autonomy — you'll be expected to assess what needs doing across the site, prioritise tasks, and lead by example.

Key responsibilities

Operational & Leadership

- Overall responsibility for daily Aqua Park operations
- Act as the senior point of contact on shift
- Manage staffing rotas, including arranging cover where required
- Lead the team during busy periods, school group visits, and peak holiday weeks
- Promote a fun, professional, and safety-focused environment

Safety & Emergencies

- Be present and take charge during first aid or emergency situations
- Lead evacuations or incident responses calmly and effectively
- Ensure all safety checks are completed and recorded correctly

- Monitor and maintain safety equipment and lifeguard kit

Team & Site Management

- Supervise and support aqua park staff throughout the day
- Step into operational roles where required
- Maintain a clean, tidy, and well-presented site
- Assist with aqua park installation, pack-down, and maintenance
- Carry out lake and aquapark checks alongside other staff when and if required

Administration

- Ensure daily checks and records are completed accurately
 - Handle customer queries and complaints professionally
 - Support smooth communication across departments
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Essential requirements

You must:

- Be experienced in working at and managing an aquapark
- Have your own transport due to our remote location. Whilst there is a bus route, it is infrequent and does not coincide with shift times.
- Be a **confident and experienced First Aider**
- Be **RLSS Open Water Lifeguard qualified**
OR meet the course pre-requisites and be willing to undertake training

RLSS OWL pre-requisites include:

- Minimum age: **16**
- Ability to swim **400 metres continuously** with a degree of urgency

You'll also be:

- A positive, organised, and natural leader
 - Calm and effective under pressure
 - Comfortable working in a fast-paced, outdoor environment
 - A strong team player with excellent communication skills
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Desirable (but not essential)

- Confident completing basic administrative tasks
 - Passionate about working with young people and school groups
 - Experience working on or leading school residentials or groups
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Why join us?

- A genuinely fun, active summer role
- Leadership experience in a unique outdoor environment
- Live-in accommodation available
- A supportive, friendly team and unforgettable summer memories
- Staff Discounts across the site

If you're ready to lead from the water, keep people safe, and make summer unforgettable — we'd love to hear from you.

Please note:

- Tapnell Farm is in a remote location, so your own transport is required.

TURNEY FAMILY FARMS

PARTNERSHIP

- The offer of employment is **conditional upon attending, completing and passing the mandatory training during the week commencing 27th April 2026**. A contract will only be confirmed once these training requirements are successfully met.

If you're looking for a **memorable seasonal job** where no two days are the same, we'd love to hear from you.

To Apply

Email CV and covering letter to matt@tapnellfarm.com

Deadline: Friday 20th March 2026

Job Description
Aqua Park Duty Manager

Name:

Job Title: Aqua Park Duty Manager

Reporting to: Head of Day Tourism

Line Managing: Activities Supervisor & Aqua Park Team members

Contracted Hours: Average 40 hours per week Fixed Term 27/04/2026 – 31/08/2026

Pay Rate:

£14.42 per hour basic rate

£15.85 per hour including 12.07% rolled-up holiday pay

Holiday entitlement is paid monthly at 12.07% in addition to the basic hourly rate.

Accommodation:

Accommodation is provided with this role if required.

Main Purpose of Role

To take overall responsibility for the safe, professional, and efficient day-to-day operation of the activities site and aquapark. The Duty Manager provides leadership to Supervisors and seasonal staff, ensures high operational standards are maintained, and takes control during busy periods and emergency situations to deliver a safe and positive experience for all guests and staff.

Detailed Responsibilities

- Take overall responsibility for daily site operations.
 - Lead, support, and oversee Activities Supervisors, and Aqua Park team, ensuring all departments are operating smoothly
 - Act as the senior point of contact for staff and customers on shift
 - Allocate staff resources effectively and arrange cover for staff absence when required
 - Ensure all daily operational, safety, and compliance checks are completed and recorded accurately
 - Take the lead in first aid incidents, emergency situations, and evacuations, communicating clearly and delegating tasks effectively
 - Maintain high standards of site cleanliness, presentation, and safety across all activity areas and facilities
 - Manage customer queries and complaints professionally, resolving issues calmly and effectively
 - Monitor radio communications and ensure clear, professional communication across teams
 - Support the installation, pack-down, maintenance, and general upkeep of the aquapark and activity areas
 - Work closely with the Day Tourism Manager to feedback on staffing, incidents, and operational issues
 - Adhere to all procedures and policies in line with Turnery Family Farms Partnership.
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General Specifications

Leadership:

Confidently lead teams in a busy outdoor environment, providing clear direction, support, and decision-making throughout the day.

Safety Focused:

Maintain a strong awareness of health & safety, take control during incidents, and ensure policies and procedures are followed at all times.

Organised & Proactive:

Able to prioritise tasks, manage competing demands, and take an autonomous approach to running the site.

Communication Skills:

Communicate clearly and professionally with staff, customers, and management, including over radio systems.

Calm Under Pressure:

Remain composed and effective during busy periods, emergencies, and challenging situations.

Team-Oriented:

Promote a respectful, positive, and professional work environment through strong role modelling.

This list of responsibilities is not exhaustive, and additional duties may be required to support the smooth and efficient running of the activities site and wider farm operations.

YOU ARE ENCOURAGED TO SPEAK TO YOUR LINE MANAGER ABOUT ANY WORK OR PERSONAL ISSUES THAT MAY INTERFERE WITH YOUR JOB ROLE AS SET OUT ABOVE. SHOULD ANY ISSUES ARISE INVOLVING YOUR LINE MANAGER, YOU ARE ENCOURAGED TO SPEAK WITH THE HR COORDINATOR (hr@tapnellfarm.com).

On Behalf of Turney Family Farms Partnership

PRINT NAME

Signature

Date

Employee

PRINT NAME

Signature

Date